

In Case of an Emergency

Do you have a family disaster plan? Do you have emergency stores of water and other necessary items in case of an emergency? Do you know how to shut-off the gas to your home? How about the water?



If there should be an earthquake or other emergency, you may be required to shut off utility services to your home. It may save your life or property and those around you.

Take a minute to locate the utility services to your unit. The gas lines are metered individually. Just locate the meter. You need a special wrench, available at your local hardware store, to turn off the gas. Right is tight and left is loose. So turn the handle to the right to shut off service. PG&E must restart the service for you.

Each unit has a water line as well. It looks like a circular knob and should be located near your other utility connections. On building #5 it may be next to the garage door in either the front or back of the garage.

Finally, talk to your family about establishing a family disaster plan in case of an emergency. The American Red Cross can assist you call (925) 603-7400.

The management company can be contacted 24 hour a day in case of emergency. In case of an emergency, a threat to life, limb or property, please contact Association Communications Inc., (ACI) and/or dial 911. ACI has emergency service referenced on the recorded message that will connect you to a live operator for assistance.